

## **Return Goods Policy and Guidelines**

- 1.) Distributor must fill out return good authorization form and have authorization number attached. A copy of the authorization must accompany the returned item.
- 2.) The distributor may return current (non-obsolete) items at any time during the year.
- 3.) The distributor has 21 days to return any item purchased and authorized. After 21 days there will be a 15% restocking charge. This charge is used to process shipping and handling and restocking of the item returned.
- 4.) A copy of the original packing slip must accompany the return goods authorization form and these forms must accompany the item when returned.
- 5.) No obsolete item will be considered for return goods authorization.
- 6.) Requests for return goods should be placed via fax or phone.
- 7.) Absolutely no item will be accepted for return if it has been used.
- 8.) Absolutely no item will be accepted for return if it is without the original packaging.
- 9.) Wohlhaupter Corporation reserves the right to reject any return due to misuse or misapplication of the product by the end user or by the distributor.